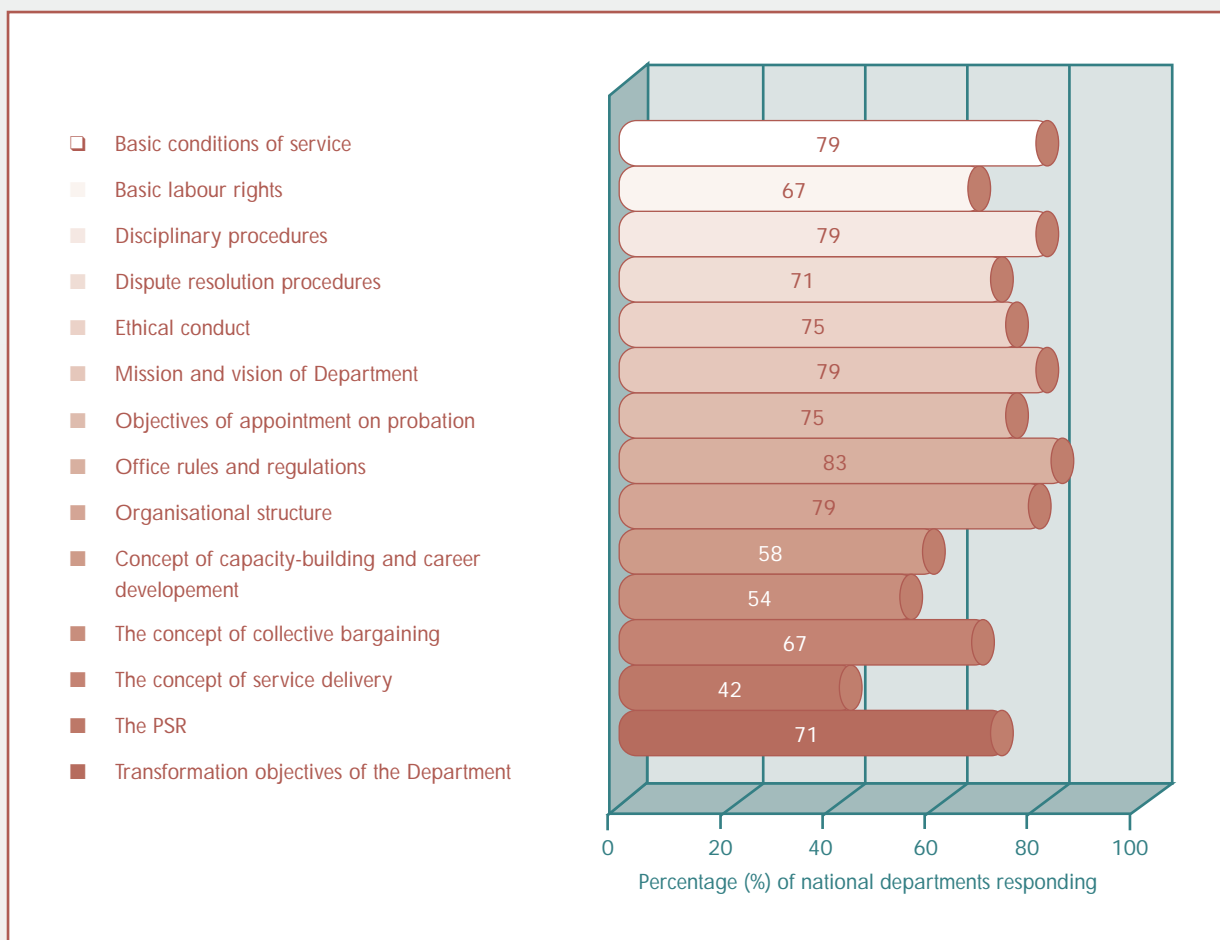


ANNEXURE D - TOPICS ADDRESSED BY ORIENTATION TRAINING



Topics currently addressed by orientation training

- Office rules and regulations are considered to be the most important topic by the majority of departments.
- The concepts of service delivery, collective bargaining and basic labour rights feature relatively low. The implications hereof have already been alluded to at Figure 7 of Annexure C.
- The Public Service Regulations, 1999, are addressed by less than half of orientation training programmes. Although disturbing, it has to be mentioned that the Regulations have only been adopted after the conclusion of the investigation, which will to an extent explain the phenomenon.