

Acronyms

CEO	Chief Executive Officer
DPSA	Department of Public Service and Administration
EFQM	European Foundation Quality Excellence Model
NDoH	National Department of Health
OPSC	Office of the Public Service Commission
PDoH	Provincial Department of Health
PFMA	Public Finance Management Act
PMDS	Performance Management and Development System
PSC	Public Service Commission
PSR	Public Service Regulations
RDP	White Paper on the Reconstruction and Development
SMS	Senior Management Service
UK	United Kingdom
USA	United States of America

