

PSC TODAY

ENGAGEMENT WITH THE UNIVERSITY OF MPUMALANGA



As part of stakeholder engagement, on 14 April 2025 the Public Service Commission (PSC) in Mpumalanga led by Commissioner Bheki Zulu met with the Vice Chancellor of the University of Mpumalanga (UMP), Professor Thoko Mayekiso and her team. The purpose of the meeting was to identify areas of collaboration between the PSC and the UMP and the possibility of entering into a Memorandum of Understanding (MoU).



The Vice Chancellor welcomed the visit by the Commissioner and expressed willingness to collaborate with the PSC to advance the vision of the UMP.

Commissioner Zulu made a presentation on the mandate and work of the PSC. The following areas for collaboration were agreed upon:

- Training and conducting research projects.
- Joint hosting of events such as conferences to address service delivery challenges.
- Joint delivery of conference papers and public



- Undertake collaborative research, teaching, and share results to enhance capacity of both Parties.
- Provide PSC with access to the resource centre of the University.
- Provide a platform for the PSC to jointly conduct workshops on governance and public service values.
- Create a platform for the PSC to influence the curriculum development of the University.
- Identify roles and areas of participation in the PSCs journey to Professionalize Public Administration.



The meeting agreed that officials from the PSC and the University will draft an MoU which will be signed at a later stage.

Western Cape Inspections at Identified Home Affairs Offices

The PSC under the leadership of Commissioner Ashley Searle, conducted oversight inspections at three Home Affairs Offices in the Garden Route District of the Western Cape from 10 – 11 April 2025. The Inspections, which were conducted at the Oudtshoorn, Mossel Bay and George offices of the Department of Home Affairs sought to assess the general functionality of the infrastructure, including citizens experiences of services delivery. The issue of vandalism, amongst others, was raised as a concern.

In general, the PSC found that waiting times at the inspected offices are relatively quick and clients seem to be very happy with the services at the centres. This is in stark contrast with the experiences of citizens in the bigger Metros where long queues and extensive waiting periods are often reported.

The seating space within the offices remains a concern, as this forces queues to form outside the building. Similarly, a moratorium placed on the filling of posts due to austerity measures was also raised as a challenge. In Mossel Bay, the front-end staff consists of 5 staff members, of which 2 recently vacated their positions. The PSC noted the challenges which were raised and urged the Management to address them. The PSC also noted improvements in the IT system downtime following the appointment of a service provider in March 2025.



In other news, on 07 April 2025, Commissioner Bheki Zulu met with the Commissioner of the South African Human Rights Commission (SAHRC) responsible for Limpopo and Mpumalanga, Advocate Sandra Makoasha. The purpose of the meeting was to explore possible areas of collaboration between the two institutions (PSC and SAHRC).

The Provincial Manager of the SAHRC and the Provincial Director of the PSC were given a task to develop a working document for discussion on the envisaged collaboration between the SAHRC and the PSC. The meeting also noted that the MoU for FSD is under review at national level and that the MoU will influence the collaboration of the Commissions at provincial level.