

There are no details on the IP Telephony requirements. Can you please provide clarity on the following matters:

Provide the number of users

Answer:

Number of users in the Head Office (Pretoria) = 200

Number of users in the Cape Town Provincial Office = 20

Number of users in 8 Provincial offices = 10 users/ provincial office

LAN POE Switches.

Answer: Yes

Does OPSC has these or should we provide them

Answer: The OPSC provides

Are there any Switchboard requirements and if yes how many?

Answer: One main Switchboard IP phone + Nine Reception IP phones

How many phone extensions are required?

Answer: Starting at 300 with capability for future expansion

Does OPSC require any specific feature sets on IP Telephony System?

Answer: Central Telephone Management system

Automatic Call distribution

Conference calls

Least Cost Routing capability

Phone security

Customisable on-hold music

Must the solution be hosted or on-premise?

Answer: Both proposals will be considered, please submit each proposal separately.

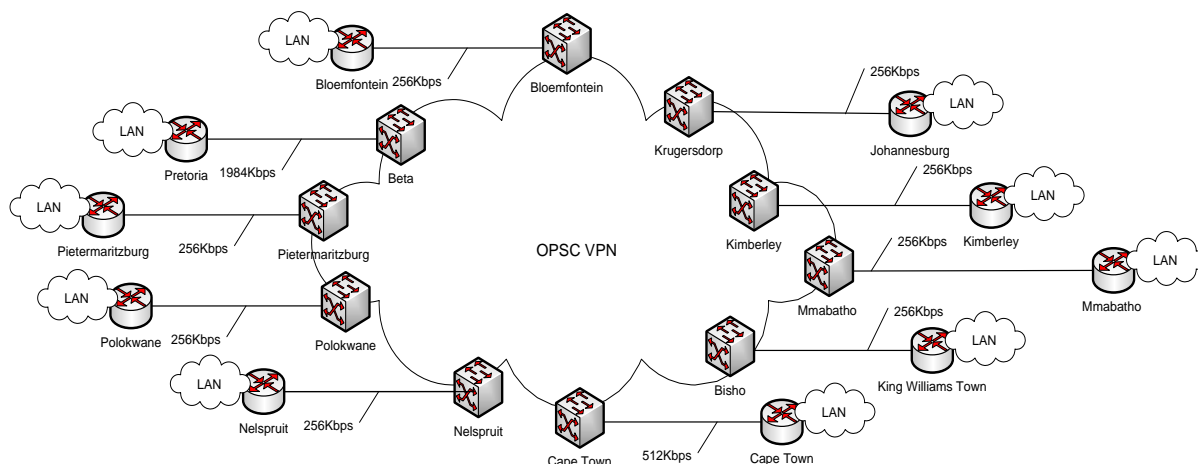
List of the existing solutions/PBX's per branch ?

Answer:

REGION	SYSTEM	ANALOG/ DIGITAL	IP READY
HEAD OFFICE	ERICSSON MD110	50% Analogue; 50% Digital	No
LIMPOPO	Siemens Man3000	Analogue	No
NORTHERN CAPE	Samsung OfficeServ 7070 IP PABX	Digital	Yes
WESTERN CAPE	Aristel AV Series Model: AV-38	Analogue	No
PALIAMENTARY OFFICE	NEC XN 120.	Analogue	No
NORTH WEST	Hymax HA11 Hybrid	Analogue	No
KZN	Samsung DS-5038S	Analogue	No
FREE STATE	Panasonic KX-T7633	Analogue	No
MPUMALANGA	Samsung OfficeServ 7070 IP PABX	Digital	Yes
EASTERN CAPE	DIANA SYSTEM	Analogue	No
GAUTENG	SIEMENS HIPATH 1150 PABX SYSTEM	Analogue	No

Current IP connectivity to SITA and current digital connectivity ISDN PRI/BRI's per branch?

Answer:

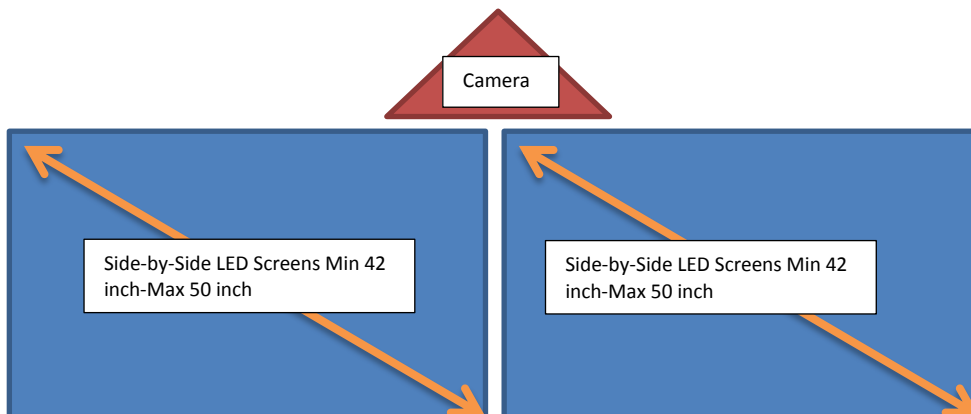


PS: The Head Office is in a process of upgrading its lines to the Metro-Fiber.

Screen size and quantity

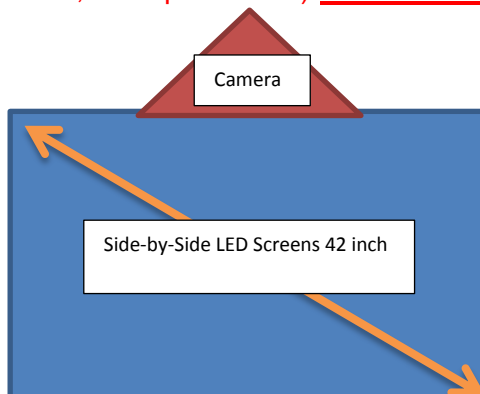
Answer:

2 LED screens (incl. camera, microphone etc.) on the two Pretoria boardrooms and one Cape Town boardroom



PS: Ceiling mounted microphone(s)

1 LED screen (incl. camera, microphone etc.) each for the 8 provincial office boardrooms



PS: Ceiling mounted microphone(s)

How many concurrent Video Calls will take place at once, maximum?

**Answer: 10**

Can the management/bridge/recording hardware be deploying into SITA's data center?

**Answer: Yes, it can be deployed at SITA.**

Boardrooms Sizes:

<b>Provincial Office</b>	<b>Estimated Area in M<sup>2</sup></b>
Head Office B/Room1	105
Head Office B/Room2	55
KZN	36
Free state	36
Mpumalanga	28
North West	50
Western Cape	96
Gauteng	45
Limpopo	48
Northern Cape	37
Eastern Cape	42

*Approximate sizes in square meters*